

Terms of Website Use

This page sets out the terms of use of Allegiant Finance Services' websites. <https://allegiant.co.uk> & <https://allegiantportal.co.uk> are sites operated by Allegiant Finance Services Limited ("We"). We are registered in England and Wales under company number 07474972. Our registered address is 400 Chadwick House, Warrington Road, Birchwood Park, Warrington WA3 6AE, which is also our principal trading address. We are a Claims Management Company that is Authorised and Regulated by the Financial Conduct Authority and our Firm Reference Number is 836810. We are registered with the Information Commissioners' Office under reference Z2569335. Our VAT registration is 274837662. To contact us, please email helpdesk@allegiant-finance.co.uk or telephone us on 0345 544 1563. This acceptable use policy is set out in a layered format, for ease of navigation.

Open All Close All

• 1. Acceptance of our terms

Our site is made available free of charge. By using our site, you confirm that you accept these terms of use and that you agree to comply with them. These terms should be read in conjunction with other terms regulating our website, such as our [Privacy Policy](#), [Acceptable Use Policy](#) and [Cookie Declaration](#). If you do not agree to these terms, you must not use our site.

2. Website availability

We do not guarantee that our site, or any content on it, will always be available or be uninterrupted. We may suspend or withdraw or restrict the availability of all or any part of our site for business and operational reasons. We will try to give you reasonable notice of any meaningful suspension or withdrawal. You are also responsible for ensuring that all persons who access our site through your internet connection are aware of these terms of use and other applicable terms and conditions, and that they comply with them.

3. Intended audience

Our site is directed to people residing in the United Kingdom over 18 years old. We do not represent that content available on or through our site is appropriate for use or available in other locations.

4. 4. Login information

Username and passwords for www.allegiantportal.co.uk are confidential. You must not disclose them to any third party without our prior consent. We have the right to disable any user identification code or password, whether chosen by you or allocated by us, at any time, if in our reasonable opinion you have failed to comply with any of the provisions of these terms of use. If you know or suspect that anyone other than you knows your user identification code or password, you must promptly notify us.

5. 5. Use of our material

We are the owner or the licensee of all intellectual property rights in our site, and in the material published on it. Those works are protected by copyright laws and treaties around the world. All such rights are reserved. You may print off one copy, and may download extracts, of any page(s) from our site for your personal use. You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text. Our status (and that of any identified contributors) as the authors of content on our site must always be acknowledged. You must not use any part of the content on our site for commercial purposes without obtaining a licence to do so from us or our licensors. If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

6. 6. Non reliance on our content

The content on our site is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action on the basis of the content on our site. Although we make reasonable efforts to update the information on our site, we make no representations, warranties or guarantees, whether express or implied, that the content on our site is accurate, complete or up to date.

7. 7. Disclaimer: Third party linked sites

Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them. We have no control over the contents of those sites or resources.

8. 8. Our responsibility for loss and damage caused to you

Whether you are a consumer or a business user:

- We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors and for fraud or fraudulent misrepresentation.
- Our liability to you may be varied by any contract you sign with us. Where you have a signed contract with us, those terms will prevail.

If you are a consumer user:

- Please note that we only provide our site for domestic and private use. You agree not to use our site for any commercial or business purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

If you are a business user:

- We exclude all implied conditions, warranties, representations or other terms that may apply to our site or any content on it.
- We will not be liable to you for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
 - use of, or inability to use, our site; or
 - use of or reliance on any content displayed on our site.
- In particular, we will not be liable for:
 - loss of profits, sales, business, or revenue;
 - business interruption;
 - loss of anticipated savings;
 - loss of business opportunity, goodwill or reputation; or
 - any indirect or consequential loss or damage.

9. 9. Use of your personal information

We will only use your personal information as set out in our [Privacy Policy](#)

10. 10. Uploading content to our sites

Whenever you make use of a feature that allows you to upload content to our sites, you must comply with the content standards set out in our [Acceptable Use Policy](#). By uploading document, you warrant that the

content adheres with those standards, and you will be liable to us and indemnify us for any breach of that warranty. This means you will be responsible for any loss or damage we suffer as a result of your breach of warranty. We confirm that any content you upload to our site containing personal data will be governed by our [Privacy Policy](#).

11. **11. Viruses and malware**

Like any website provider, we cannot guarantee that our site will be secure or free from bugs or viruses. Please be assured that we do however take all reasonable steps to minimise this risk. Such steps include the use of virus and malware scanners and software monitoring. You are responsible for configuring your information technology, computer programmes and platform to access our site. You should use your own virus protection software. You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of service attack. By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will cooperate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

12. **12. Linking to us**

You may link to us, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it. Where you do so, you must not establish a link in such a way as to suggest any form of association, approval or endorsement on our part where none exists. You must not establish a link to our site in any website that is not owned by you. Our site must not be framed on any other site, nor may you create a link to any part of our site other than the home page. We reserve the right to withdraw linking permission without notice. The website in which you are linking must comply in all respects with the content standards set out in our [Acceptable Use Policy](#). If you wish to link to or make any use of content on our site other than that set out above, please contact helpdesk@allegiant-finance.co.uk.

13. **13. Governing law and jurisdiction**

If you are a consumer, please note that these terms of use, their subject matter and their formation, are governed by English law. You and we both agree that the courts of England and Wales will have exclusive

jurisdiction except that if you are a resident of Northern Ireland you may also bring proceedings in Northern Ireland, and if you are resident of Scotland, you may also bring proceedings in Scotland. If you are a business, these terms of use, their subject matter and their formation (and any non-contractual disputes or claims) are governed by English law. We both agree to the exclusive jurisdiction of the courts of England and Wales.

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